

ER DET SIKKERT AT BLIVE INDLAGT I AKUTAFDELINGEN I WEEKENDEN, OG HVAD KAN ÅRSAGERNE VÆRE, HVIS DET IKKE ER?

IBEN DUVALD

SOCIALANTROPOLOG, PHD-STUDERENDE
FORSKNINGSASSISTENT I AKUTAFDELINGEN, HEM





PROGRAM

- › Kort præsentation af ph.d.-afhandling
- › **Er det sikkert at blive indlagt i weekenden?**
 - Længde af hospitalsophold
 - Dødelighed
- › **Hvad kan årsagerne være?**
 - Patientens karakteristika og sværhedsgrad af sygdom
 - Organiseringen af akutafdelingen
 - Akutlægernes strategier

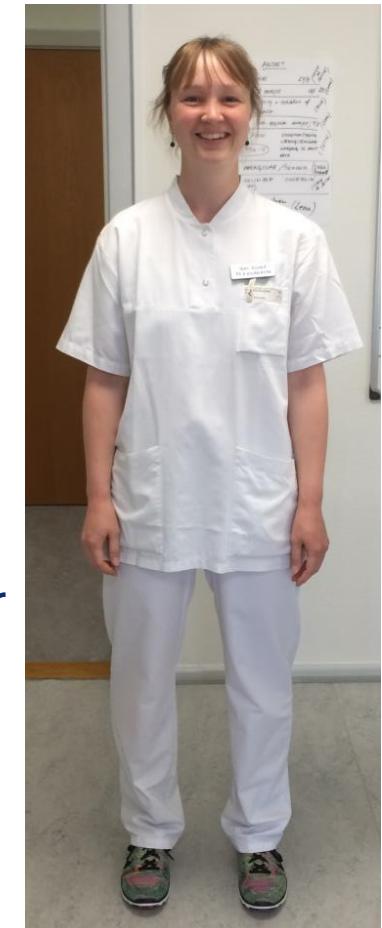
Konklusion og spørgsmål

PRÆSENTATION AF AFHANDLING

**Exploring and explaining the weekend effect
in a Danish emergency department**

Mixed methods studie

- 1) Kohortestudie byggende på EPJ-data
- 2) Mixed Methods studie af utilsigtede hændelser og registreringspraksis
- 3) Etnografisk feltstudie af akutafdelingens organisering og sociale praksisser





AKUTAFDELINGEN, HEM

35,459 patienter i 2014-2015 (29% i weekend)

Kategorier; medicinske, organkirurgiske, ortopædkirurgiske, neurologiske, urologiske og gynækologiske

2 afsnit; A1 og A2 på 2. og 4. etage

2 akutklinikker; Silkeborg og Skive

3 kommuner; Viborg, Silkeborg og Skive

Flytter i ny bygning i maj 2019



PROGRAM

- › Kort præsentation af ph.d.-afhandling
- › **Weekend effekten: eksistensen**
 - Længde af hospitalsophold
 - Dødelighed
- › **Weekend effekten: mulige årsager**
 - Patientens karakteristika og sværhedsgrad af sygdom
 - Organiseringen af akutafdelingen
 - Akutlægernes strategier

Konklusion og spørgsmål

WEEKEND EFFEKTEN: EKSISTENSEN

› Længden af hospitalsophold

Table 3.4: Patients' LOS within the emergency department and within the hospital including their stay within the emergency department by time of admission

	Weekday (From 7:00 a.m. on Monday to 2:59 p.m. on Friday)			Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)		
	Daytime (7:00 a.m. - 2:59 p.m.)	Evening (3:00 p.m. - 10:59 p.m.)	Nighttime (11:00 p.m. - 6:59 a.m.)	Daytime (7:00 a.m. - 2:59 p.m.)	Evening (3:00 p.m. - 10:59 p.m.)	Nighttime (11:00 p.m. - 6:59 a.m.)
Overall	15494 (43.7)	7674 (21.6)	1856 (5.2)	3192 (9.0)	5277 (14.9)	1966 (5.5)
Length of stay within the emergency department						
0-59 minutes (<1 hour)	2389 (15.4)	1082 (14.1)	254 (13.7)	528 (16.5)	858 (16.3)	350 (17.8)
60-179 minutes (1-2.59 hours)	4640 (30.0)	2523 (32.9)	511 (27.5)	994 (31.1)	1802 (34.2)	576 (29.3)
180-259 minutes (3-5.59 hours)	3291 (21.2)	1459 (19.0)	162 (8.7)	618 (19.4)	939 (17.8)	237 (12.1)
360-719 minutes (6-11.59 hours)	2529 (16.3)	376 (4.9)	477 (25.7)	427 (13.4)	225 (4.3)	395 (20.1)
720-1439 minutes (12-23.59 hours)	937 (6.1)	1037 (23.2)	263 (12.6)	203 (6.1)	1000 (20.0)	277 (14.4)
1440-2879 minutes (24-47.59 hours)	1407 (9.1)	355 (4.6)	74 (4.0)	350 (11.0)	288 (5.5)	113 (5.8)
More than 2880 minutes (>48 hours)	301 (1.9)	42 (0.6)	15 (0.8)	72 (2.3)	76 (1.4)	18 (0.9)
Length of stay within the hospital						
0-59 minutes (<1 hour)	1923 (12.4)	859 (11.2)	171 (9.2)	427 (13.4)	676 (12.8)	248 (12.6)
60-179 minutes (1-2.59 hours)	3718 (24.0)	2029 (26.4)	366 (19.7)	740 (23.2)	1401 (26.6)	438 (22.3)
180-259 minutes (3-5.59 hours)	2310 (14.9)	990 (12.9)	102 (5.5)	404 (12.7)	614 (11.6)	180 (9.2)
360-719 minutes (6-11.59 hours)	1432 (9.2)	228 (3.0)	302 (16.3)	247 (7.7)	131 (2.5)	327 (16.6)
720-1439 minutes (12-23.59 hours)	727 (4.7)	1259 (16.4)	237 (12.8)	132 (4.1)	816 (15.5)	206 (10.5)
1440-2879 minutes (24-47.59 hours)	1474 (9.5)	578 (7.5)	173 (9.3)	332 (10.4)	364 (6.9)	131 (6.7)
More than 2880 minutes (>48 hours)	3910 (25.2)	1731 (22.6)	505 (27.2)	910 (28.5)	1275 (24.2)	436 (22.2)

WEEKEND EFFEKTEN: EKSISTENSEN

› Længden af hospitalsophold

Table 3.4: Patients' LOS within the emergency department and within the hospital including their stay within the emergency department by time of admission

Time of admission	Number of patients	Percentage (%)				
Nighttime 11:00 p.m. 6:59 a.m.)	1966 (5.5)					
0-59 minutes	350 (17.8)					
60-179 minutes	576 (29.3)					
180-259 minutes	237 (12.1)					
360-719 minutes	395 (20.1)					
720-1439 minutes	277 (14.1)					
More than 1440-2879 minutes	113 (5.8)					
More than 2880 minutes (>48 hours)	18 (0.9)					
Overall						
Length of stay in department						
0-59 minutes	1474 (9.5)	578 (7.5)	173 (9.3)	332 (10.4)	364 (6.9)	131 (6.7)
60-179 minutes	3910 (25.2)	1731 (22.6)	505 (27.2)	910 (28.5)	1275 (24.2)	436 (22.2)
180-259 minutes						
360-719 minutes						
720-1439 minutes						
More than 1440-2879 minutes (24-47.59 hours)						
More than 2880 minutes (>48 hours)						

Sammenlignes hverdag og weekend, stiger andelen af patienter, som har et ophold i akutafdelingen, der er længere end 24 timer, med **2 procent** i weekenden – uanset indlæggelsestidspunkt.

WEEKEND EFFEKTEN: EKSISTENSEN

› Dødelighed

Table 3.5: Crude and age- and sex standardized 30-day mortality rates for variation in discharge and for the six different triage colors among patients by time of admission to the emergency department

The patient's last visit to the ED (21,736)	Weekday (From 7:00 a.m. on Monday to 2:59 p.m. on Friday)				Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)				
	Daytime (7:00 a.m. – 2:59 p.m.)		Evening (3:00 p.m. – 10:59 p.m.)		Nighttime (11:00 p.m. – 6:59 a.m.)		Daytime (7:00 a.m. – 2:59 p.m.)		
	Reference	Crude (%)	Adj. % (95% CI)	Crude (%)	Adj. % (95% CI)	Crude (%)	Adj. % (95% CI)	Crude (%)	Adj. % (95% CI)
Overall	2.8 (2.5-3.1)	3.0 (2.9-3.9)	3.4 (2.9-3.9)	3.5 (2.4-4.5)	3.5 (2.4-4.5)	3.2 (2.5-4.0)	3.3 (3.1-4.4)	3.8 (3.1-4.4)	4.7 (3.4-5.9)
Discharge									
Discharged from the ED	0.9 (0.7-1.1)	1.0 (0.8-1.6)	1.2 (0.8-1.6)	1.4 (0.7-2.8)	1.7 (0.7-2.8)	1.1 (0.6-1.7)	1.2 (0.6-1.7)	1.0 (0.6-1.5)	2.1 (1.0-3.2)
Discharged from another department	7.2 (6.3-8.1)	8.0 (6.5-9.3)	7.9 (6.5-9.3)	7.0 (4.3-8.9)	6.6 (4.3-8.9)	8.0 (6.0-10.0)	8.6 (6.0-10.0)	9.4 (7.6-11.2)	10.0 (6.9-13.1)
Triage missing	1.9 (1.4-2.3)	2.5 (1.9-3.7)	2.8 (1.9-3.7)	5.3 (2.8-8.0)	5.4 (2.8-8.0)	2.2 (1.2-3.1)	3.5 (1.2-3.1)	3.0 (1.9-4.2)	5.9 (2.6-9.1)
Triage 5 (blue)	0.2 (0.1-0.4)	0.3 (0.0-0.7)	0.3 (0.0-0.7)	0 (0.0-0.0)	0 (0.0-0.0)	0.2 (0.0-0.6)	0.2 (0.0-0.6)	0 (0.0-0.0)	0.9 (0.0-2.2)
Triage 4 (green)	2.8 (2.2-3.4)	2.8 (2.2-4.2)	3.2 (2.2-4.2)	1.9 (0.7-3.8)	2.3 (0.7-3.8)	2.3 (1.1-3.0)	2.3 (1.1-3.0)	3.2 (2.0-4.4)	4.4 (2.2-6.7)
Triage 3 (yellow)	6.8 (5.2-8.4)	5.8 (4.1-8.0)	6.1 (4.1-8.0)	4.9 (1.8-8.1)	5.2 (1.8-8.1)	8.1 (6.6-11.0)	9.2 (6.6-11.0)	7.1 (4.4-9.8)	5.4 (1.6-9.3)
Triage 2 (orange)	15.0 (10.0-19.2)	15.0 (11.5-24.6)	18.0 (11.5-24.6)	8.6 (4.4-14.7)	8.1 (4.4-14.7)	23.9 (12.0-35.9)	20.3 (12.0-35.9)	20.9 (13.7-28.2)	20.0 (8.6-31.5)
Triage 1 (red)	20.0 (13.3-26.7)	21.7 (0-)	25.0 (0-)	21.4 (9.9-49.2)	29.6 (9.9-49.2)	10.7 (1.8-19.7)	13.3 (1.8-19.7)	34.6 (21.4-47.7)	32.9 (0-)

WEEKEND EFFEKTEN: EKSISTENSEN

› Dødelighed

Table 3.5: Crude and age- and sex standardized 30-day mortality rates for variation in discharge and for the six different triage colors among patients by time of admission to the emergency department

The patient's last visit to the ED (21,736)	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday	Nighttime	1:00 p.m. – 5:59 a.m.)	Adj. % (95% CI)
Overall										4.7 (3.4-5.9)
Discharge										2.1 (1.0-3.2)
Discharged from ED										10.0 (6.9-13.1)
Discharged from another department										5.9 (2.6-9.1)
Triage missing										0.9 (0.0-2.2)
Triage 5 (blue)										4.4 (2.2-6.7)
Triage 4 (green)										5.4 (1.6-9.3)
Triage 3 (yellow)	(2.2-5.4)	5.8 (5.2-8.4)	6.1 (4.1-8.0)	4.9 (1.8-8.7)	5.2 (4.6-11.6)	9.2 (4.6-11.6)	8.1 (4.4-9.8)	7.1 (4.4-9.8)	4.2 (1.6-9.3)	20.0 (8.6-31.5)
Triage 2 (orange)	15.0 (10.9-19.2)	15.0 (11.5-24.6)	18.0 (14.4-21.7)	8.6 (5.1-14.7)	8.1 (5.1-14.7)	20.3 (12.0-35.9)	23.9 (13.7-28.2)	20.9 (13.7-28.2)	11.7 (8.6-31.5)	23.8 (20.0-32.9)
Triage 1 (red)	20.0 (13.3-26.7)	21.7 (0-25.0)	25.0 (9.9-49.2)	21.4 (1.8-19.7)	29.6 (1.8-19.7)	13.3 (1.8-19.7)	10.7 (1.8-19.7)	28.9 (21.4-47.7)	34.6 (21.4-47.7)	(0-)

Sammenlignes hverdag og weekend, er der en tendens til at risikoen for at dø inden for 30 dage, stiger, hvis patienten indlægges i weekenden – især for de kritisk syge patienter.



PROGRAM

- › Kort præsentation af ph.d.-afhandling
- › **Weekend effekten: eksistensen**
 - Længde af hospitalsophold
 - Dødelighed
- › **Weekend effekten: mulige årsager**
 - Patientens karakteristika og sværhedsgrad af sygdom
 - Organiseringen af akutafdelingen
 - Akutlægernes strategier

Konklusion og spørgsmål



WEEKEND EFFEKTEN: ÅRSAGER

- › Patientens karakteristika og sværhedsgrad af sygdom

*“We cannot exclude the **possibility that patients admitted on weekends are sicker than those admitted on weekdays**. However, a greater severity of illness among patients admitted to acute care hospitals on weekends would still raise questions about the adequacy of medical care and staffing patterns”*

(Bell & Redelmeier, 2001)



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Table 3.1: Demographic and clinical characteristics by time of admission

	Weekday (From 7:00 am on Monday to 2:59 p.m. on Friday)			Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)		
	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)
	n	%	of group	n	%	of group
Overall	15494 (43.7)	7674 (21.6)	1856 (5.2)	3192 (9.0)	5277 (14.9)	1966 (5.5)
Age groups						
0-19	2515 (16.2)	1646 (21.5)	220 (11.9)	492 (15.4)	1059 (20.1)	286 (14.6)
20-39	3090 (19.9)	1830 (23.9)	534 (28.8)	739 (23.2)	1322 (25.1)	642 (32.7)
40-59	3525 (22.8)	1622 (21.1)	408 (22.0)	686 (21.5)	1119 (21.2)	429 (21.8)
60-79	4146 (26.8)	1625 (21.2)	458 (24.7)	806 (25.3)	112 (21.4)	406 (20.7)
>80	2218 (14.3)	951 (12.4)	236 (12.7)	469 (14.7)	649 (12.3)	203 (10.3)
Gender						
Female	7742 (50.0)	3948 (51.5)	868 (46.8)	1576 (49.4)	2666 (50.5)	892 (45.4)
Male	7752 (50.0)	3726 (48.6)	988 (53.2)	1616 (50.6)	2611 (49.5)	1074 (54.6)
CCI score						
Low (0)	10698 (69.1)	5503 (71.7)	1280 (69.0)	2221 (69.6)	3899 (73.9)	1409 (71.7)
Moderate (1-2)	3122 (20.2)	1488 (19.4)	373 (20.1)	652 (20.4)	966 (18.3)	348 (17.7)
High (>=3)	1674 (10.8)	683 (8.9)	203 (10.9)	319 (10.0)	412 (7.8)	209 (10.6)
Admission source						
GP	11026 (71.2)	6281 (81.9)	1342 (72.3)	2506 (78.5)	4353 (82.5)	1318 (67.0)
Another hospital department	2717 (17.5)	524 (6.8)	101 (5.4)	349 (10.9)	322 (6.1)	75 (3.8)
No reference	519 (3.4)	209 (2.7)	46 (2.5)	75 (2.4)	138 (2.6)	119 (6.1)
Other	1232 (8.0)	660 (8.6)	367 (19.8)	262 (8.2)	464 (8.8)	454 (23.1)
Primary diagnosis						
Infectious diseases	1062 (6.9)	399 (5.2)	88 (4.7)	194 (6.1)	257 (4.9)	80 (4.1)
Neoplasm	11 (0.1)	5 (0.1)	1 (0.1)	2 (0.1)	1 (0.0)	0 (0)
Hematological diseases	164 (1.1)	45 (0.6)	2 (0.1)	16 (0.5)	16 (0.3)	0 (0)
Endocrine and nutritional diseases	143 (0.9)	113 (1.5)	22 (1.2)	21 (0.7)	54 (1.0)	17 (0.9)
Mental and behavioral disorders	94 (0.6)	106 (1.4)	43 (2.3)	19 (0.6)	68 (1.3)	94 (4.8)
Diseases of the nervous system	89 (0.6)	47 (0.6)	10 (0.5)	31 (1.0)	52 (1.0)	12 (0.6)
Diseases of the circulatory system	368 (2.4)	120 (1.6)	27 (1.5)	64 (2.0)	71 (1.4)	28 (1.4)
Diseases of the respiratory system	101 (0.7)	54 (0.7)	12 (0.7)	17 (0.5)	30 (0.6)	5 (0.3)
Diseases of the digestive system	398 (2.6)	145 (1.9)	53 (2.9)	82 (2.6)	112 (2.1)	55 (2.8)
Diseases of the musculoskeletal system	317 (2.1)	87 (1.1)	15 (0.8)	45 (1.4)	59 (1.1)	22 (1.1)
Diseases of the genitourinary system	183 (1.2)	66 (0.9)	21 (1.1)	55 (1.7)	51 (1.0)	25 (1.3)
Injury and poisoning	4144 (26.8)	2841 (37.0)	496 (26.7)	1125 (35.2)	2001 (37.9)	680 (34.6)
Factors influencing health status	7020 (45.3)	2952 (38.5)	782 (42.1)	1255 (39.3)	2018 (38.2)	703 (35.8)
Symptoms, signs, and abnormal findings	1308 (8.4)	644 (8.4)	271 (14.6)	233 (7.3)	432 (8.2)	224 (11.4)
Other	92 (0.6)	50 (0.7)	13 (0.7)	33 (1.0)	55 (1.0)	21 (1.1)



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Neoplasm	11 (0.1)	5 (0.1)	1 (0.1)	2 (0.1)	1 (0.0)	0 (0)
Hematological diseases	164 (1.1)	45 (0.6)	2 (0.1)	16 (0.5)	16 (0.3)	0 (0)
Endocrine and nutritional diseases	143 (0.9)	113 (1.5)	22 (1.2)	21 (0.7)	54 (1.0)	17 (0.9)
Mental and behavioral disorders	94 (0.6)	106 (1.4)	43 (2.3)	19 (0.6)	68 (1.3)	94 (4.8)
Diseases of the nervous system	89 (0.6)	47 (0.6)	10 (0.5)	31 (1.0)	52 (1.0)	12 (0.6)
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Table 3.1: Demographic and clinical characteristics by time of admission

	Weekday (From 7:00 am on Monday to 2:59 p.m. on Friday)			Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)		
	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)
	n (% of group)					
Overall	15494 (43.7)	7674 (21.6)	1856 (5.2)	3192 (9.0)	5277 (14.9)	1966 (5.5)
Age groups						
0-19	2515 (16.2)	1646 (21.5)	220 (11.9)	492 (15.4)	1059 (20.1)	286 (14.6)
20-39	3090 (19.9)	1830 (23.9)	534 (28.8)	739 (23.2)	1322 (25.1)	642 (32.7)
40-59	3525 (22.8)	1622 (21.1)	408 (22.0)	686 (21.5)	1119 (21.2)	429 (21.8)
60-79	4146 (26.8)	1625 (21.2)	458 (24.7)	806 (25.3)	112 (21.4)	406 (20.7)
>80	2218 (14.3)	951 (12.4)	236 (12.7)	469 (14.7)	649 (12.3)	203 (10.3)
Gender						
Female	7742 (50.0)	3948 (51.5)	868 (46.8)	1576 (49.4)	2666 (50.5)	892 (45.4)
Male	7752 (50.0)	3726 (48.6)	988 (53.2)	1616 (50.6)	2611 (49.5)	1074 (54.6)
CCI score						
Low (0)	10698 (69.1)	5503 (71.7)	1280 (69.0)	2221 (69.6)	3899 (73.9)	1409 (71.7)
Moderate (1-2)	3122 (20.2)	1488 (19.4)	373 (20.1)	652 (20.4)	966 (18.3)	348 (17.7)
High (>=3)	1674 (10.8)	683 (8.9)	203 (10.9)	319 (10.0)	412 (7.8)	209 (10.6)
Admission source						
GP	11026 (71.2)	6281 (81.9)	1342 (72.3)	2506 (78.5)	4353 (82.5)	1318 (67.0)
Another hospital department	2717 (17.5)	524 (6.8)	101 (5.4)	349 (10.9)	322 (6.1)	75 (3.8)
No reference	519 (3.4)	209 (2.7)	46 (2.5)	75 (2.4)	138 (2.6)	119 (6.1)
Other	1232 (8.0)	660 (8.6)	367 (19.8)	262 (8.2)	464 (8.8)	454 (23.1)
Primary diagnosis						
Infectious diseases	1062 (6.9)	399 (5.2)	88 (4.7)	194 (6.1)	257 (4.9)	80 (4.1)
Neoplasm	11 (0.1)	5 (0.1)	1 (0.1)	2 (0.1)	1 (0.0)	0 (0)
Hematological diseases	164 (1.1)	45 (0.6)	2 (0.1)	16 (0.5)	16 (0.3)	0 (0)
Endocrine and nutritional diseases	143 (0.9)	113 (1.5)	22 (1.2)	21 (0.7)	54 (1.0)	17 (0.9)
Mental and behavioral disorders	94 (0.6)	106 (1.4)	43 (2.3)	19 (0.6)	68 (1.3)	94 (4.8)
Diseases of the nervous system	89 (0.6)	47 (0.6)	10 (0.5)	31 (1.0)	52 (1.0)	12 (0.6)
Diseases of the circulatory system	368 (2.4)	120 (1.6)	27 (1.5)	64 (2.0)	71 (1.4)	28 (1.4)
Diseases of the respiratory system	101 (0.7)	54 (0.7)	12 (0.7)	17 (0.5)	30 (0.6)	5 (0.3)
Diseases of the digestive system	398 (2.6)	145 (1.9)	53 (2.9)	82 (2.6)	112 (2.1)	55 (2.8)
Diseases of the musculoskeletal system	317 (2.1)	87 (1.1)	15 (0.8)	45 (1.4)	59 (1.1)	22 (1.1)
Diseases of the genitourinary system	183 (1.2)	66 (0.9)	21 (1.1)	55 (1.7)	51 (1.0)	25 (1.3)
Injury and poisoning	4144 (26.8)	2841 (37.0)	496 (26.7)	1125 (35.2)	2001 (37.9)	680 (34.6)
Factors influencing health status	7020 (45.3)	2952 (38.5)	782 (42.1)	1255 (39.3)	2018 (38.2)	703 (35.8)
Symptoms, signs, and abnormal findings	1308 (8.4)	644 (8.4)	271 (14.6)	233 (7.3)	432 (8.2)	224 (11.4)
Other	92 (0.6)	50 (0.7)	13 (0.7)	33 (1.0)	55 (1.0)	21 (1.1)

Table 3.2: Triage color of patients admitted to the emergency department by time of admission

	Weekday (From 7:00 am on Monday to 2:59 p.m. on Friday)			Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)		
	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)
	n (% of group)					
Overall	15494 (43.7)	7674 (21.6)	1856 (5.2)	3192 (9.0)	5277 (14.9)	1966 (5.5)
Triage 5 (blue, minor injury)	3687 (23.8)	2130 (27.8)	336 (18.1)	850 (26.6)	1527 (28.9)	428 (21.8)
Triage 4 (green, not urgent)	4856 (31.3)	2172 (28.3)	679 (36.6)	934 (29.3)	1465 (27.8)	720 (36.6)
Triage 3 (yellow, less urgent)	1728 (11.2)	944 (12.3)	290 (15.6)	374 (11.7)	695 (13.2)	288 (14.7)
Triage 2 (orange, urgent)	496 (3.2)	294 (3.8)	110 (5.9)	119 (3.7)	231 (4.4)	101 (5.1)
Triage 1 (red, life-threatening)	246 (1.6)	113 (1.5)	52 (2.8)	49 (1.5)	85 (1.6)	51 (2.6)
Triage unknown	1481 (28.0)	2021 (26.2)	282 (21.0)	866 (27.1)	1274 (24.1)	278 (19.2)

ICU:
1.7%
VS.
3.3%

Blå:

24.6% vs. 26.9%

Grøn:

30.8% vs. 29.9%

Gul:

11.8% vs. 13.0%

Orange:

3.6% vs. 4.3%

Rød:

1.6% vs. 1.8%

Table 3.3: Number of patients transferred to other departments after initial treatment within the emergency department by time of admission

	Weekday (From 7:00 am on Monday to 2:59 p.m. on Friday)			Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)		
	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)
	n (% of group)					
Overall	5293 (43.6)	2566 (21.1)	730 (6.0)	1146 (9.4)	1784 (14.7)	628 (5.2)
Departments within the hospital						
Cardiology department	402 (7.6)	137 (5.3)	48 (6.6)	67 (5.9)	93 (5.2)	25 (4.0)
Neurological department	166 (3.1)	78 (3.0)	24 (3.3)	29 (2.6)	46 (2.6)	11 (1.8)
Other medical departments	1238 (23.4)	607 (23.7)	148 (20.3)	217 (18.9)	385 (21.6)	123 (19.6)
Orthopedic surgery department	805 (15.2)	469 (18.3)	146 (20.0)	285 (24.9)	353 (19.8)	117 (18.6)
Other surgical departments	1358 (25.7)	620 (24.2)	199 (27.3)	263 (23.0)	418 (23.4)	179 (28.5)
Gynecology department/obstetrics	249 (4.7)	151 (5.9)	38 (5.2)	75 (6.5)	93 (5.2)	23 (3.7)
Psychiatry	56 (1.1)	23 (0.9)	11 (1.5)	2 (0.2)	31 (1.7)	10 (1.6)
Pediatric ward	229 (4.3)	132 (5.1)	11 (1.5)	53 (4.6)	103 (5.8)	9 (1.4)
Inpatient stay within the ED	574 (10.8)	210 (8.5)	52 (7.1)	86 (7.5)	130 (7.8)	62 (9.9)
ICU (intensive care unit)	49 (0.9)	61 (2.4)	37 (5.1)	25 (2.2)	49 (2.8)	43 (6.9)

Table 3.2: Triage color of patients admitted to the emergency department by time of admission

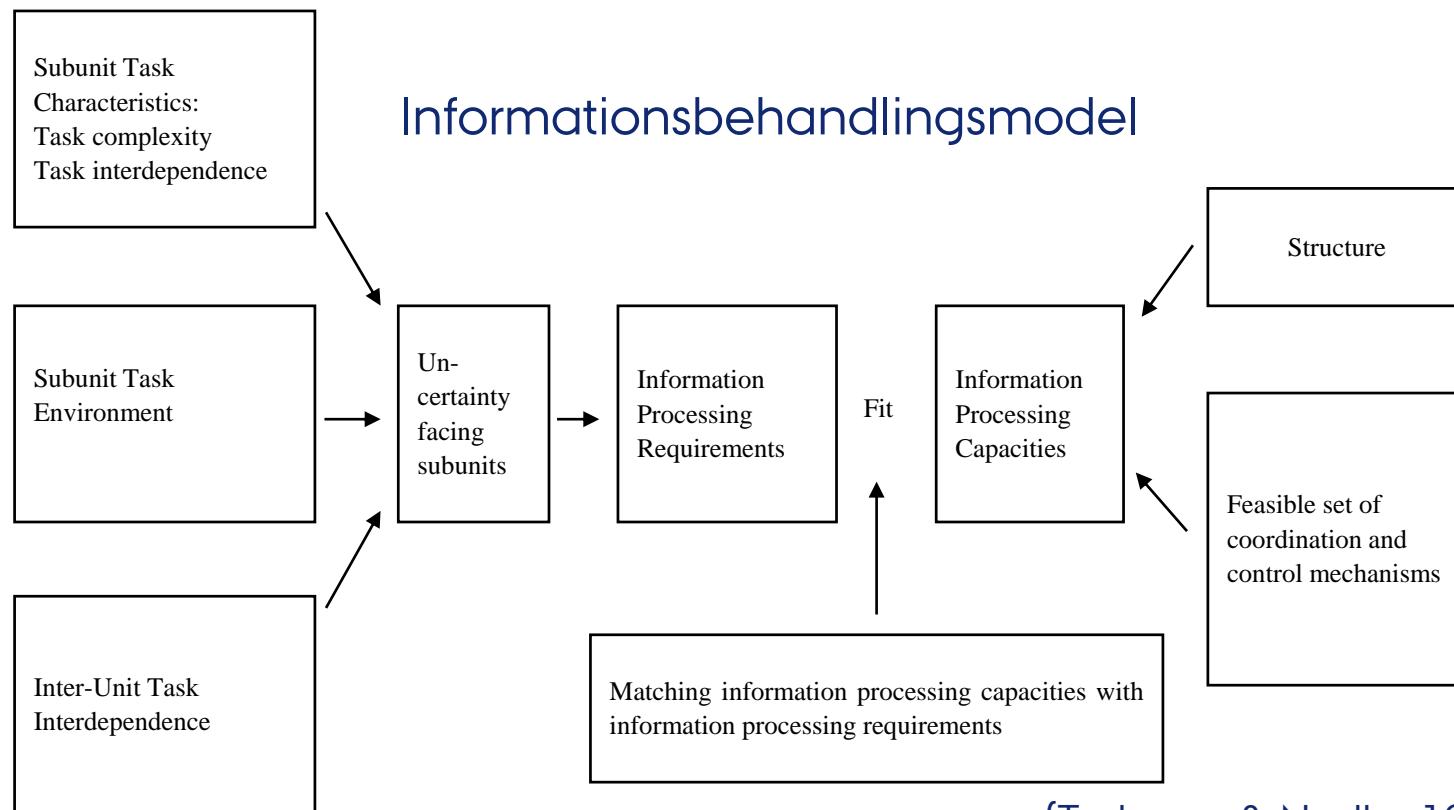
	Weekday (From 7:00 am on Monday to 2:59 p.m. on Friday)			Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)		
	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	Daytime (7:00 a.m. – 2:59 p.m.)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)
	n (% of group)					
Overall	15494 (43.7)	7674 (21.6)	1856 (5.2)	3192 (9.0)	5277 (14.9)	1966 (5.5)
Triage 5 (blue, minor injury)	3687 (23.8)	2130 (27.8)	336 (18.1)	850 (26.6)	1527 (28.9)	428 (21.8)
Triage 4 (green, not urgent)	4856 (31.3)	2172 (28.3)	679 (36.6)	934 (29.3)	1465 (27.8)	720 (36.6)
Triage 3 (yellow, less urgent)	1728 (11.2)	914 (12.2)	200 (15.6)	374 (11.7)	605 (12.2)	288 (14.7)
Triage 2 (orange, urgent)						1 (5.1)
Triage 1 (red, life-threatening)						1 (2.6)
Triage missing						(19.2)

Sammenlignes hverdag og weekend, er der flere patienter, der indlægges i weekenden, som triageres orange og røde, og der er flere patienter, der overflyttes til intensiv afdelingen.

	Weekend (From 3:00 p.m. on Friday to 6:59 a.m. on Monday)			Weekday (From 7:00 am on Monday to 2:59 p.m. on Friday)		
	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	n (% of group)	Evening (3:00 p.m. – 10:59 p.m.)	Nighttime (11:00 p.m. – 6:59 a.m.)	n (% of group)
Cardiology department	402 (7.6)	137 (5.3)	48 (6.6)	67 (5.9)	93 (5.2)	25 (4.0)
Neurological department	166 (3.1)	78 (3.0)	24 (3.3)	29 (2.6)	46 (2.6)	11 (1.8)
Other medical departments	1238 (23.4)	607 (23.7)	148 (20.3)	217 (18.9)	385 (21.6)	123 (19.6)
Orthopedic surgery department	805 (15.2)	469 (18.3)	146 (20.0)	285 (24.9)	353 (19.8)	117 (18.6)
Other surgical departments	1358 (25.7)	620 (24.2)	199 (27.3)	263 (23.0)	418 (23.4)	179 (28.5)
Gynecology department/obstetrics	249 (4.7)	151 (5.9)	38 (5.2)	75 (6.5)	93 (5.2)	23 (3.7)
Psychiatry	56 (1.1)	23 (0.9)	11 (1.5)	2 (0.2)	31 (1.7)	10 (1.6)
Pediatric ward	229 (4.3)	132 (5.1)	11 (1.5)	53 (4.6)	103 (5.8)	9 (1.4)
Intern transferring within the ED	574 (10.8)	219 (8.5)	52 (7.1)	86 (7.5)	139 (7.8)	62 (9.9)
ICU (intensive care unit)	49 (0.9)	61 (2.4)	37 (5.1)	25 (2.2)	49 (2.8)	43 (6.9)

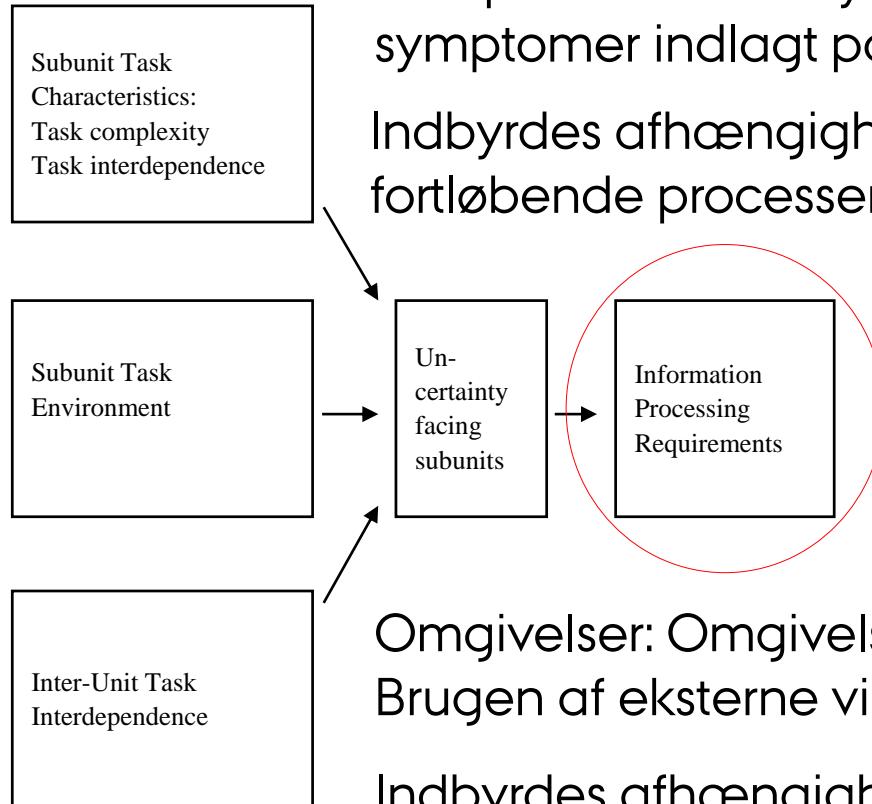
WEEKEND EFFEKTEN: ÅRSAGER

› Organiseringen af akutafdelingen



(Tushman & Nadler 1977:622)

ORGANISERING



Kompleksitet: akut syge patienter med forskellige symptomer indlagt på forskellige tidspunkter

Indbyrdes afhængighed: patienterne går igennem fortløbende processer – opgaven løses i samarbejde

Den arbejdsrelaterede usikkerhed er høj og behovet for informationsbehandling er højt på hverdage og i weekenden

Omgivelser: Omgivelserne ændres og er dynamiske. Brugen af eksterne vikarer som “akutlæger”.

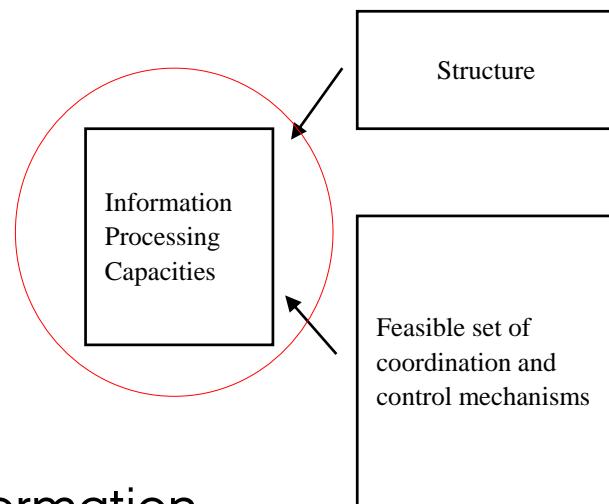
Indbyrdes afhængighed mellem afdelingerne: Akutafdelingen er afhængig af andre afdelinger. Usikkerhed omkring tidspunkter og kompetencer.

ORGANISERING

Struktur: Akutafdelingen har en matrix struktur.
I weekenden “outsources” flere opgaver.

Informationsbehandlings-
kapaciteten er høj på hverdage
men lav i weekenden.

Koordination og kontrolmekanismer:
Regler, samarbejdsaftaler, elektronisk information
system, selvkørende enheder og en visitation.
Personlige: flowmaster, koordinerende sygeplejerske,
og skemalagte gruppekoordinationsmekanismer.

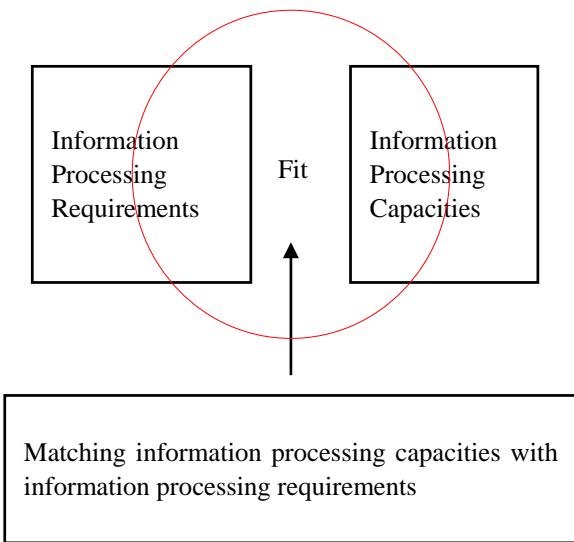


RESULTS

Der er et match mellem det høje informationsbehandlingsbehov og matrix strukturen og mængden af forskellige koordinations- og kontrolmekanismer

Informationsbehandlings-
kapaciteten varierer
hverdag og weekend

Information Processing Requirements	Information Processing Capacities	
	High	Low
Extensive	Match Weekdays	Mismatch Weekends
Minimal	Mismatch	Match



WEEKEND EFFEKTEN: ÅRSAGER

› Akutlægernes strategier

Dagvagt hverdag: **3-4**

(Aften-, natte-) og
weekendvakter: **1**



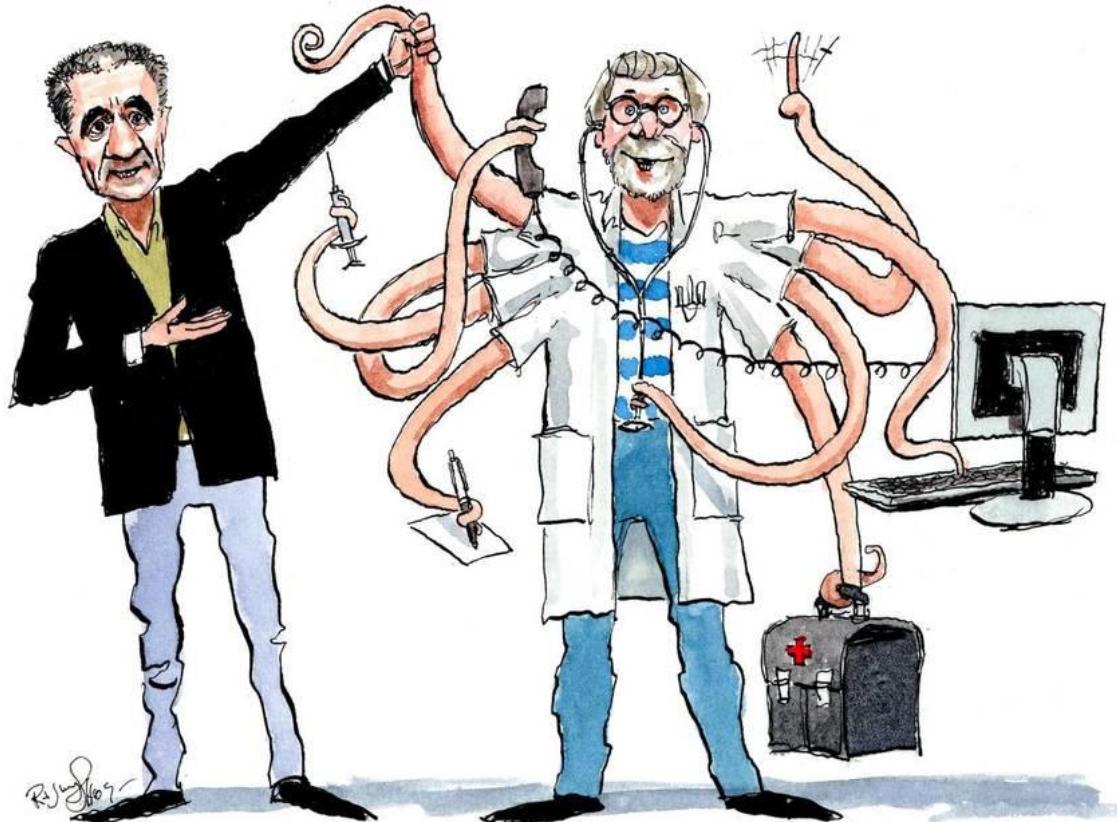
Opgaver:
Koordination
Supervision
Orange og røde patienter
Stuegang (medicinske patienter)
Telefonopkald
Hjælpe hospitalsvisitationen

WEEKEND EFFEKTEN: ÅRSAGER

> Akutlc

Dagva

(Aften-
weke

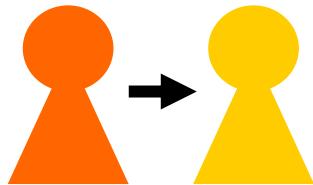


Hjælpe hospitalsvisitationen

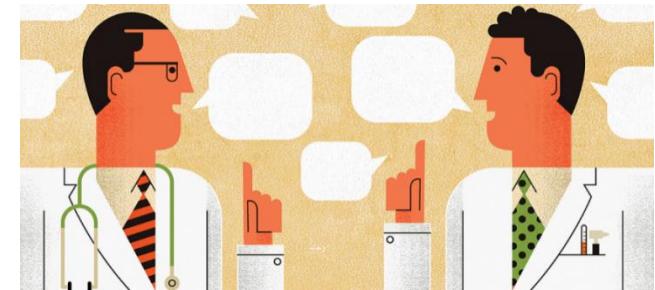
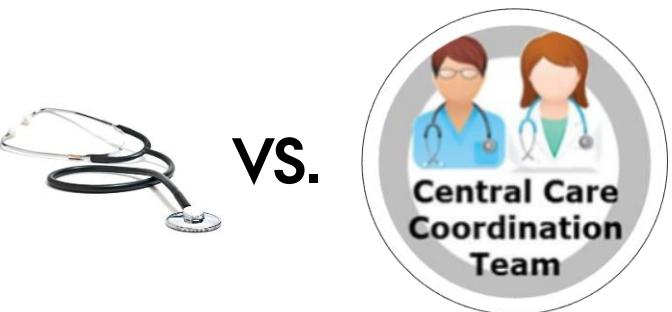
enter
e patienter)

STRATEGIER

Triage farve	Triageniveau	Tid [min]
Rød	Livstruende	0
Orange	Haster	15
Gul	Haster mindre	60
Grøn	Haster ikke	180
Blå	Haster ikke	240



VS.

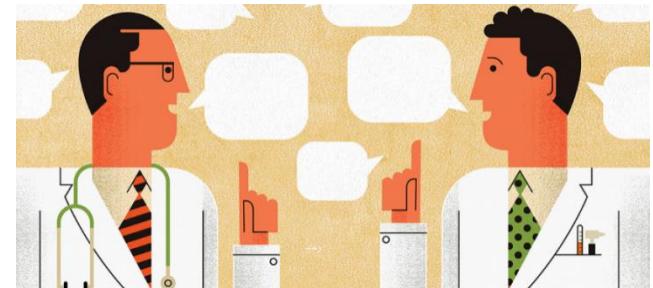


STRATEGIER

Triage farve	Triageniveau	Tid [min]
Rød	Livstruende	0
Orange	Haster	15
Gul	Haster mindre	60



**DETTE PÅVIRKER
PATIENTBEHANDLINGEN**





KONKLUSION

› DER ER EN FORSKEL

Tendens til at dødeligheden stiger for kritisk syge patienter
Andelen af patienter med et langt ophold stiger

› DER ER FLERE FORSKELLIGE MULIGE FORKLARINGER

Andelen af kritisk syge patienter stiger

Akutafdelingens organisering ændres

Medarbejderne udvikler strategier for at "takle" ændringer



AARHUS
UNIVERSITET

DESIGN-EM - RESEARCH NETWORK FOR ORGANIZATION DESIGN AND EMERGENCY MEDICINE

20. MARTS 2018

SPØRGSMÅL?

TAK FOR OPMÆRKSOMHEDEN

STOR **TAK** TIL ALLE I
AKUTAFDELINGEN,
HOSPITALSENHED MIDT

